

**School Safety Mobile App  
For Transportation / Bus Drivers**

**App Information  
User Manual 2023**

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# **Getting Started**

The Transportation edition requires an account, prompting you to create one using an email and password. The email must be owned by you (**DO NOT SHARE**).

**Criteria**:

* + - 6 – 9 characters in length
    - Avoid using first and last name
    - Must include a special character

**You are responsible for your account. DO NOT SHARE your account details.**

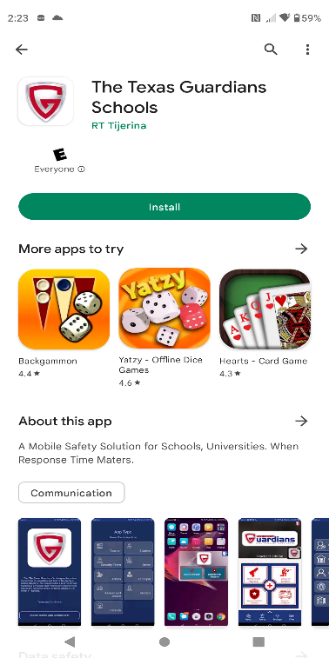
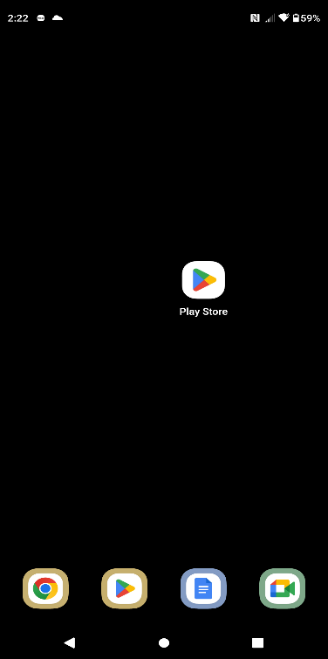
## **Supported Platforms**

Platforms:

* **Android Version 10.0+**
* **iPhone, iOS Version 13+**

## **Downloading the App**

Available on App Store and Play Store.

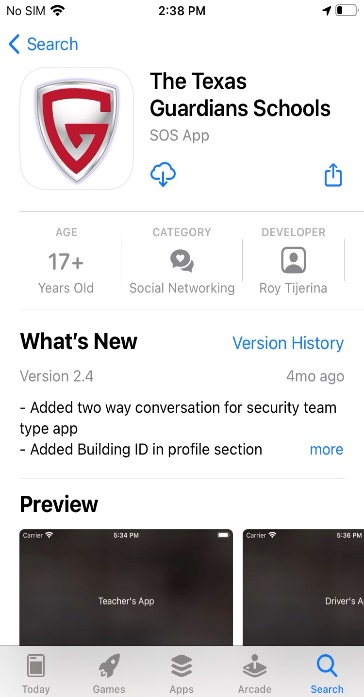
***Certain features may be unavailable depending on your device.***

**Android Play store Download**

* + **Open Play Store.**
  + **Search “The Texas Guardians**

**Schools”**

* + **Install application.**

****

iOS **Play store Download**

* **Open App Store**
* **Search “The Texas Guardians Schools”**
* **Install Application**

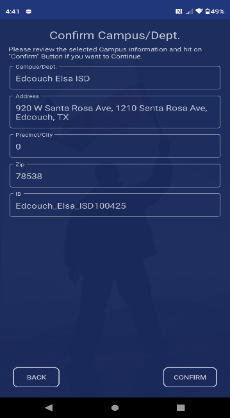
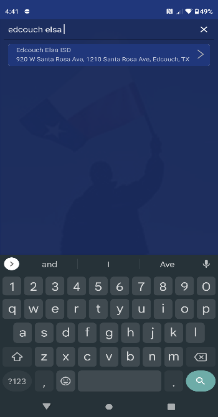
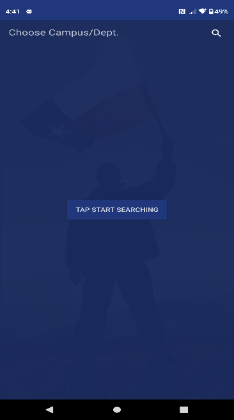
## **App Permissions**

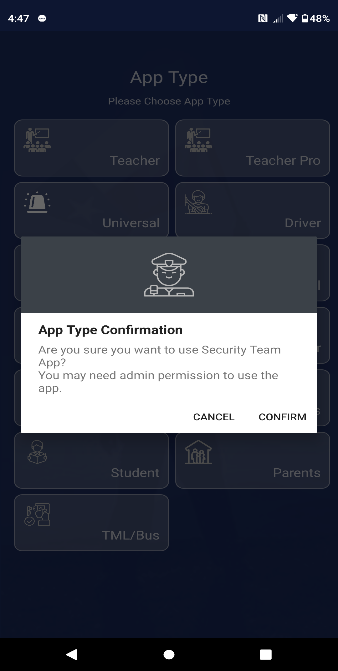
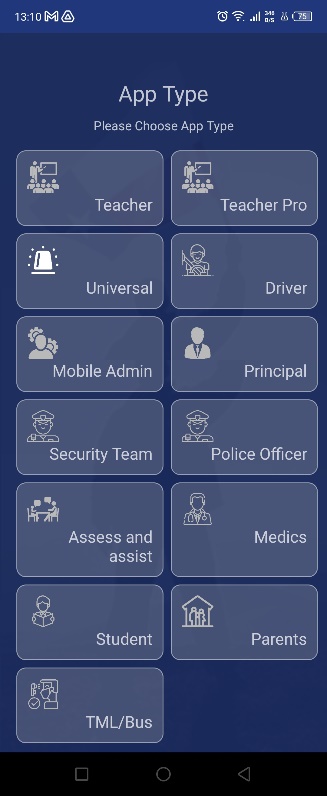
You may be asked to accept permissions during download depending on your device. All permissions must be allowed in order for the application to function properly.

## **Terms & Conditions**

* **Read terms & conditions (Strongly Suggested).**
* **Tap “AGREE TERMS & CONDITIONS” button below.**

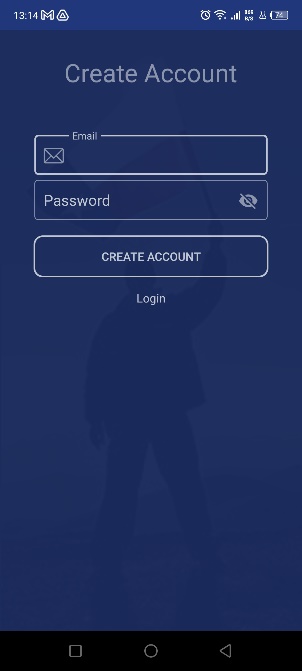
## **Connecting Campus**

* **Tap on “Tap Start Searching”**
* **Enter your Campus Name**
* **Select your Campus Name from the list**
* **Tap on “Confirm” on the bottom right of the screen**



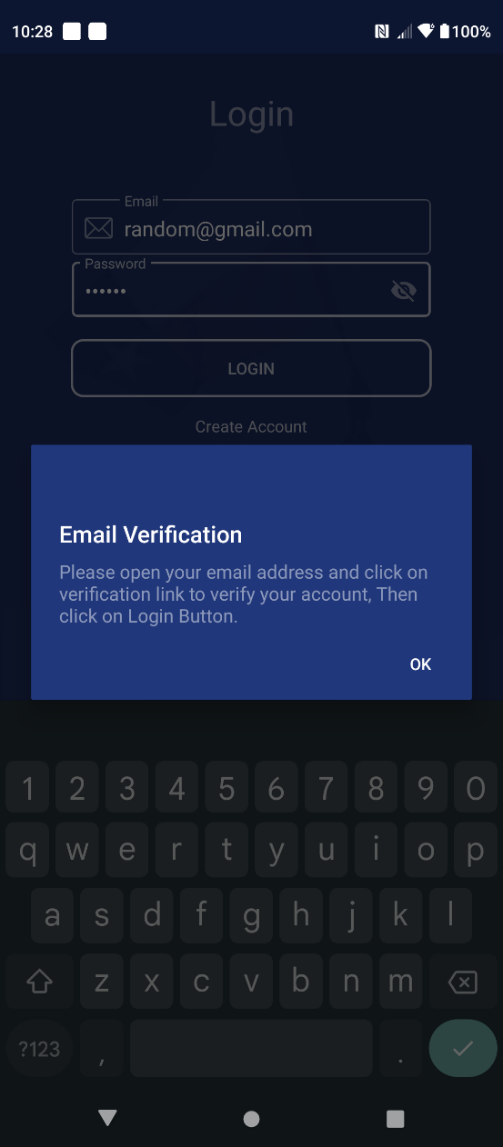
## Selecting Your App Type

* **Tap on the “Driver” button.**
* **Select “Confirm”**
* **Accept all permissions**

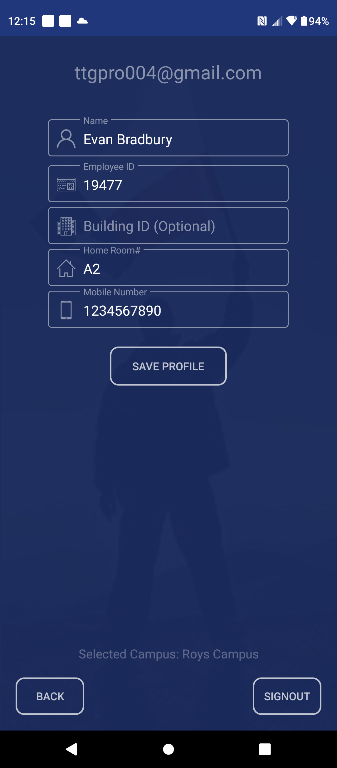


## **Create an Account**

* **Tap on “Create Account”**
* **Input Email and Password and tap “Create Account” button.**

****Upon creating your account, you must confirm your email address.

* Once verified, log in.



**Profile Requirements:**

* Full Name
* Employee ID
* Assigned Location
* Mobile Number
* Once completed, tap on “Save Profile”

This app is not functional until the admin has verified and approved your account.

# **User Guidance**

## **Primary Emergency Features**

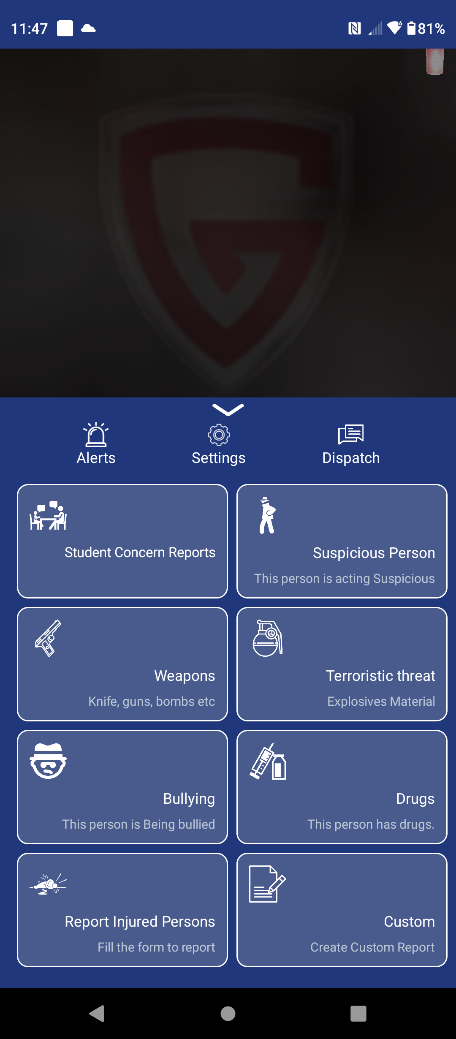
5 Primary Emergency Buttons

* **Hijacked**
  + Hijacker in control of the vehicle.
* **Active Shooter on Bus**
  + Active Shooter in Bus.
* **Request Medical Assistance**
  + Medical Injury
* **Medics Help**
  + Request Medics
  + Report Injured Persons
* **Request Assistance**
  + Roadside Assistance.

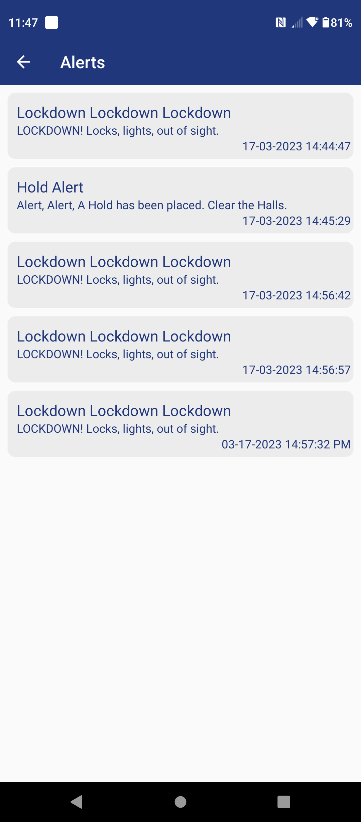
## **Hidden Features**

* *The app will prompt you to enter your device’s pin or pattern when a report is selected.*
* *Upload an optional image alongside the report. You are NOT required to upload an image.*
* *Auto-dial 911 upon complete submission of an emergency alert.*
* *Live location ONLY tracked after submission of an emergency report.*
* *Manually disable live tracking from the home screen.*
* *Automatically enables the device “DO NOT DISTURB” feature after submitting a report.*

## **Non-Emergency Features**

****8 Non-Emergency Buttons:

* **Student Concerns Reports**
  + Mental or physical health concerns.
* **Suspicious Person**
  + Abnormal Person
* **Weapons**
  + Non-Firearms.
* **Terroristic Threat**
  + Comment of a terroristic nature.
* **Bullying**
  + Bullied Student.
* **Drugs**
  + Drugs found within the campus.
* **Report Injured Persons**
  + Non-life-threatening medical injury.
* **Custom Report**
  + Submit a custom report.

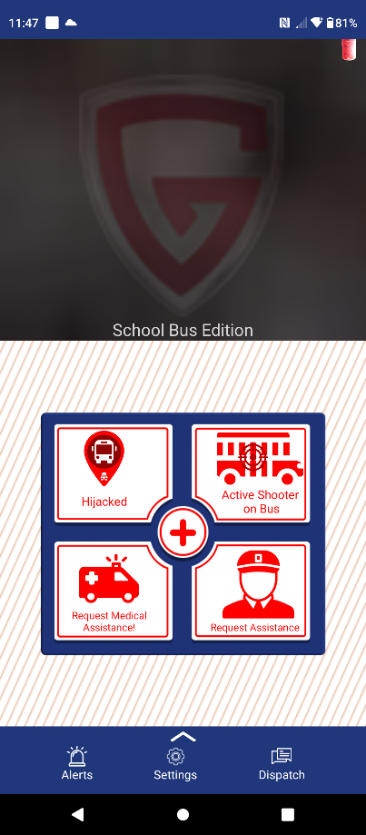
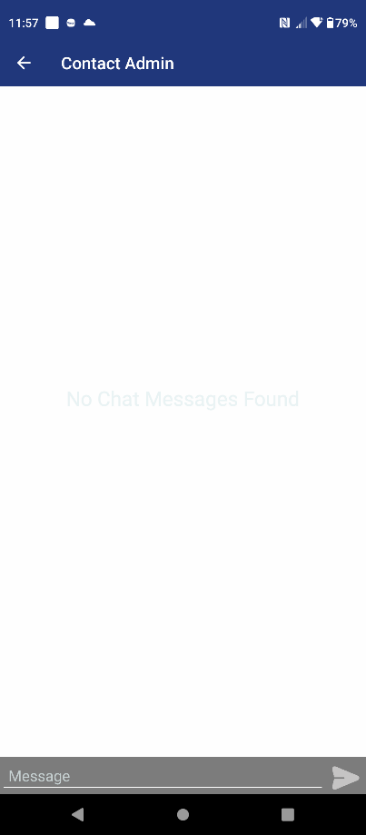


* 1. Alerts Page
* View all mass notification alerts.

## **Settings page**

**The Features on the Settings Page are as follows:**

* **Update your profile information**
  + Full Name
  + Employee ID
  + Assigned Location
  + Mobile Number
* **Technical Support**
  + Online Customer support 24/7.
* **Test mode**
  + Verify App Functionality
* **SOS Floating Widget**
  + “Active Shooter on Bus” & “Hijacked” Reports.



## **Chat with Admin**

* 1-on-1 Private Message.

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